

# Traffic Incident Management





# PENNDOT DISTRICT 6-0

## Regional Traffic Management Center



# ITS Operations and Maintenance

## STAFF

Traffic Operations  
and ITS Manager – Manny Anastasiadis

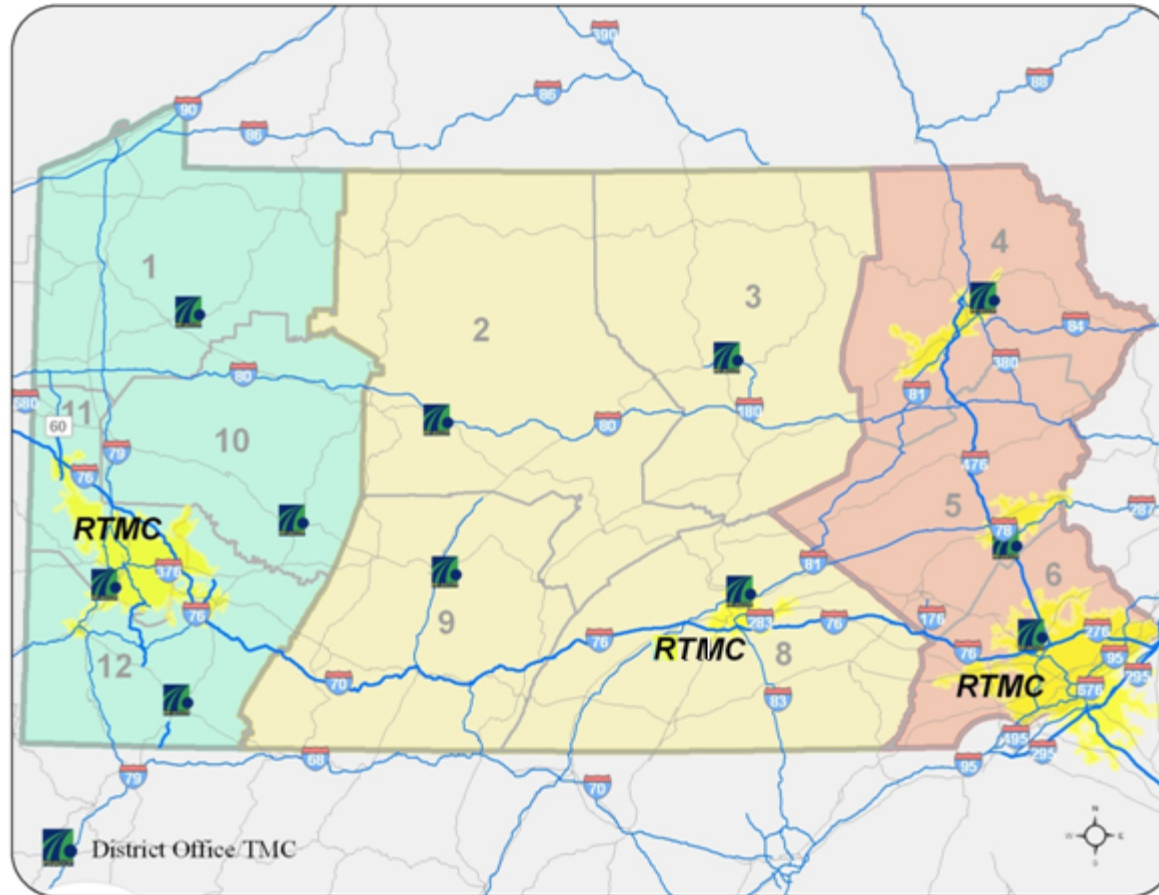
TMC Supervisor – Frank DiJoseph

2 – Traffic Control Specialists

9 – Consultant TMC Operators (full time)

5 – Consultant TMC Operators (part time)

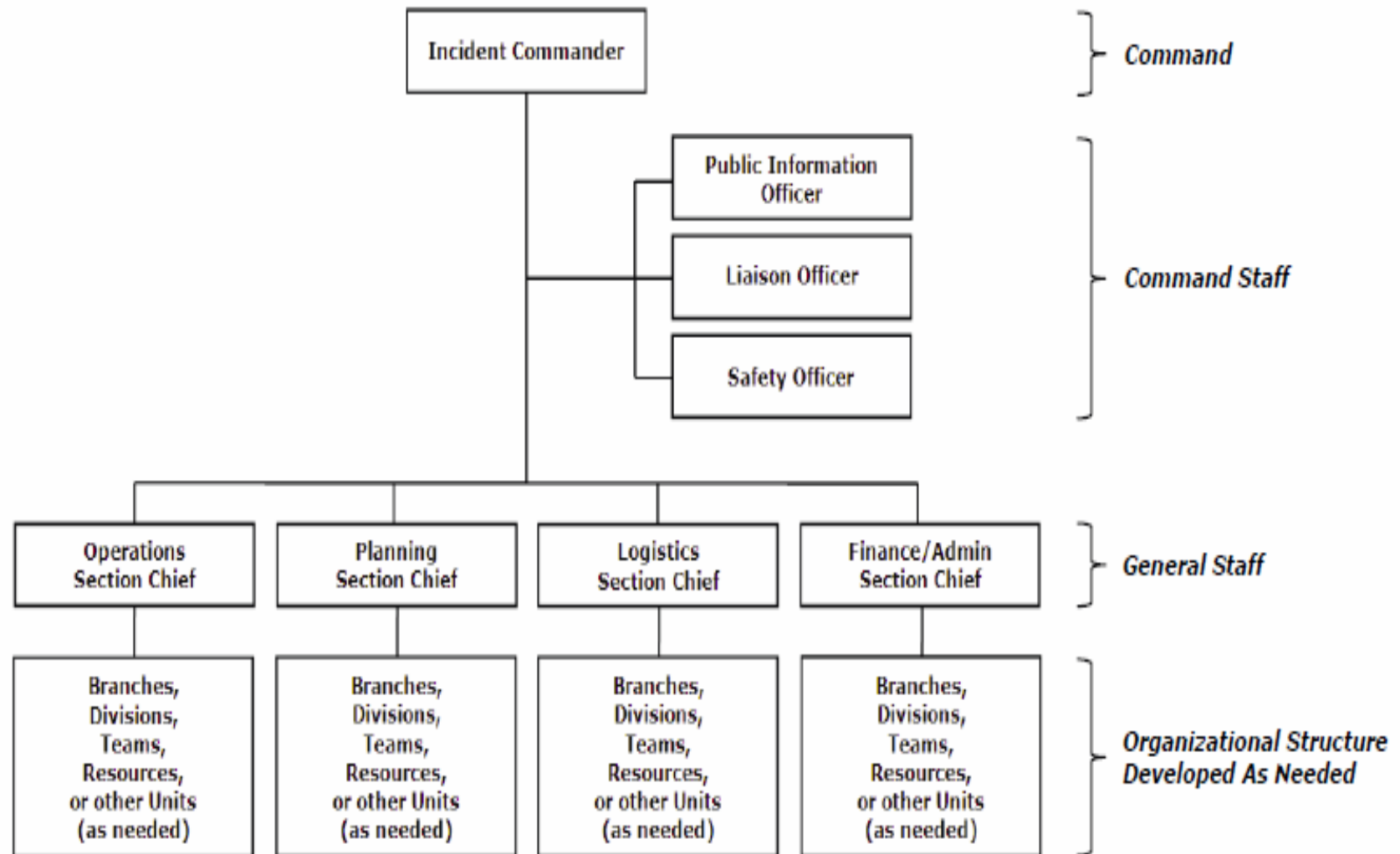
# Regional Traffic Management Centers







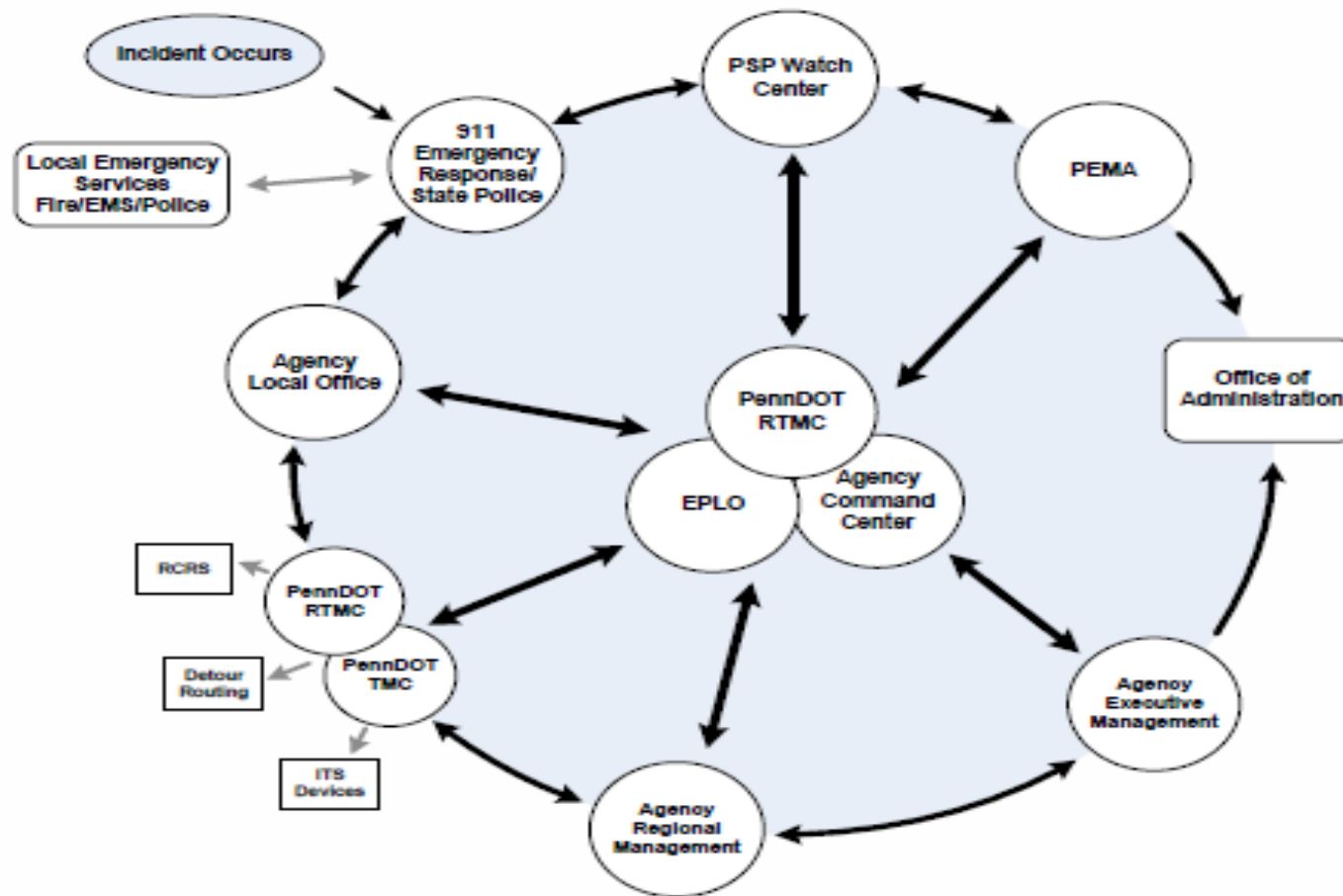
## ICS Organization Structure





# Standard Operating Guideline (SOG) for Response to Highway Closures

## Incident Communication Process



# Challenges and Opportunities

- Reduce Congestion.
- Active Traffic Management.
- Inform Motorists.
- Reduce Victim Fatality.
- Minimize Back up and Secondary Crashes.
- Clear Roadway.
- Ensure Responder Safety.
- Coordinate resources.
- Communicate





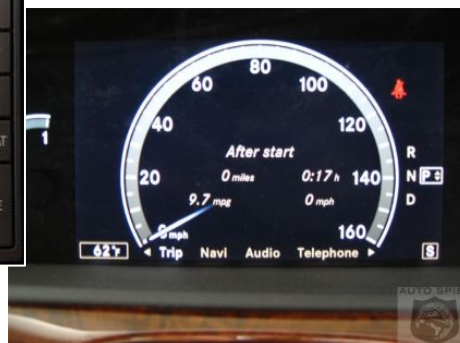
# Previous World



# Current World




HBO





# Growing Expectations for Connectivity

- What Consumers Experience
    - Connectivity all times, every where
    - Streaming video on cell phones
  - What Transportation Has To Change
- 
- A silver flip phone is shown on the right side of the slide. The phone is open, revealing a small screen that displays a social media interface with several profile pictures and text. Below the screen is a full QWERTY keyboard. To the right of the phone, a small, silver, curved object, possibly a car air vent or a small electronic device, is visible.



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DATE												T.E. NUMBER												TRIP												TRAVEL												SERV. CHG.												EXPENSE												PARTS COST												TOTAL																																																																																																											
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CUSTOMER ENGINEERING SERVICE REPORT

ORDER REGISTER NO.

CUSTOMER SIGNATURE

LABOR COST

EXPENSE

PARTS

LABOR

TOTAL

T.E. SIGNATURE

JUN

UNIVAC

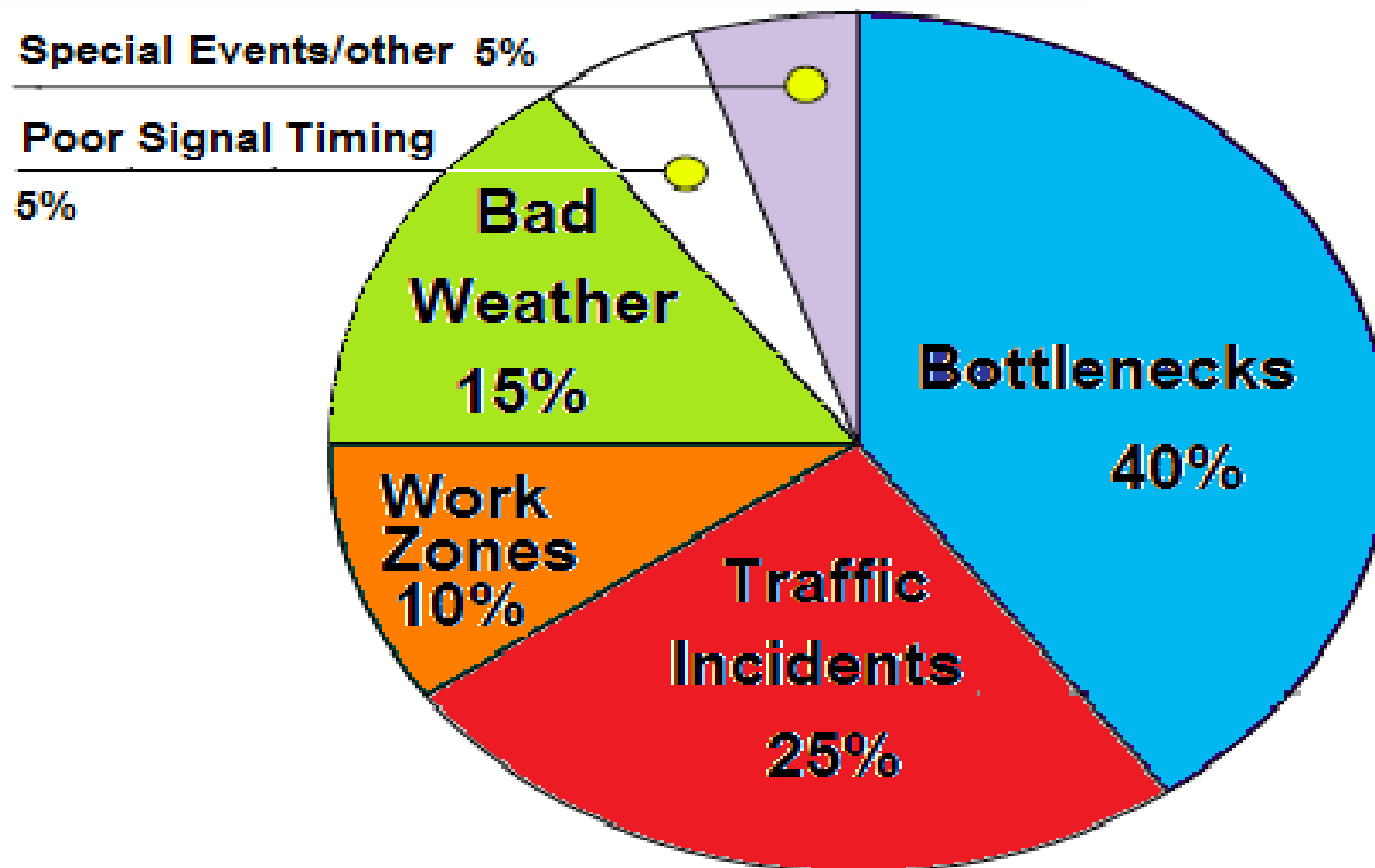
Printed in U.S.A.

100-1446



# What is the problem?

**Figure ES.2 The Sources of Congestion**  
*National Summary*



Source: <http://www.ops.fhwa.dot.gov/aboutus/opstory>.



Figure 8

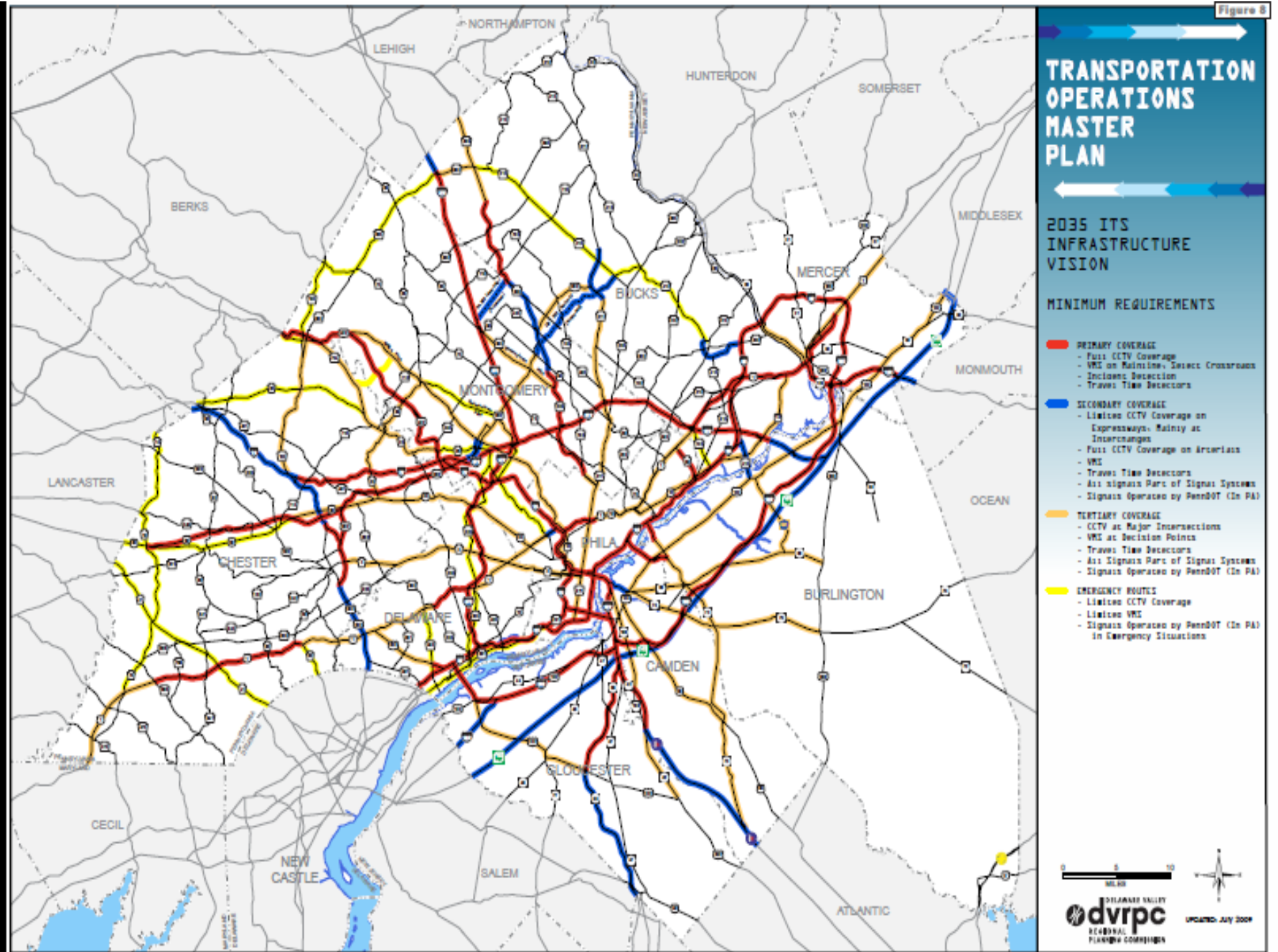


Figure 11

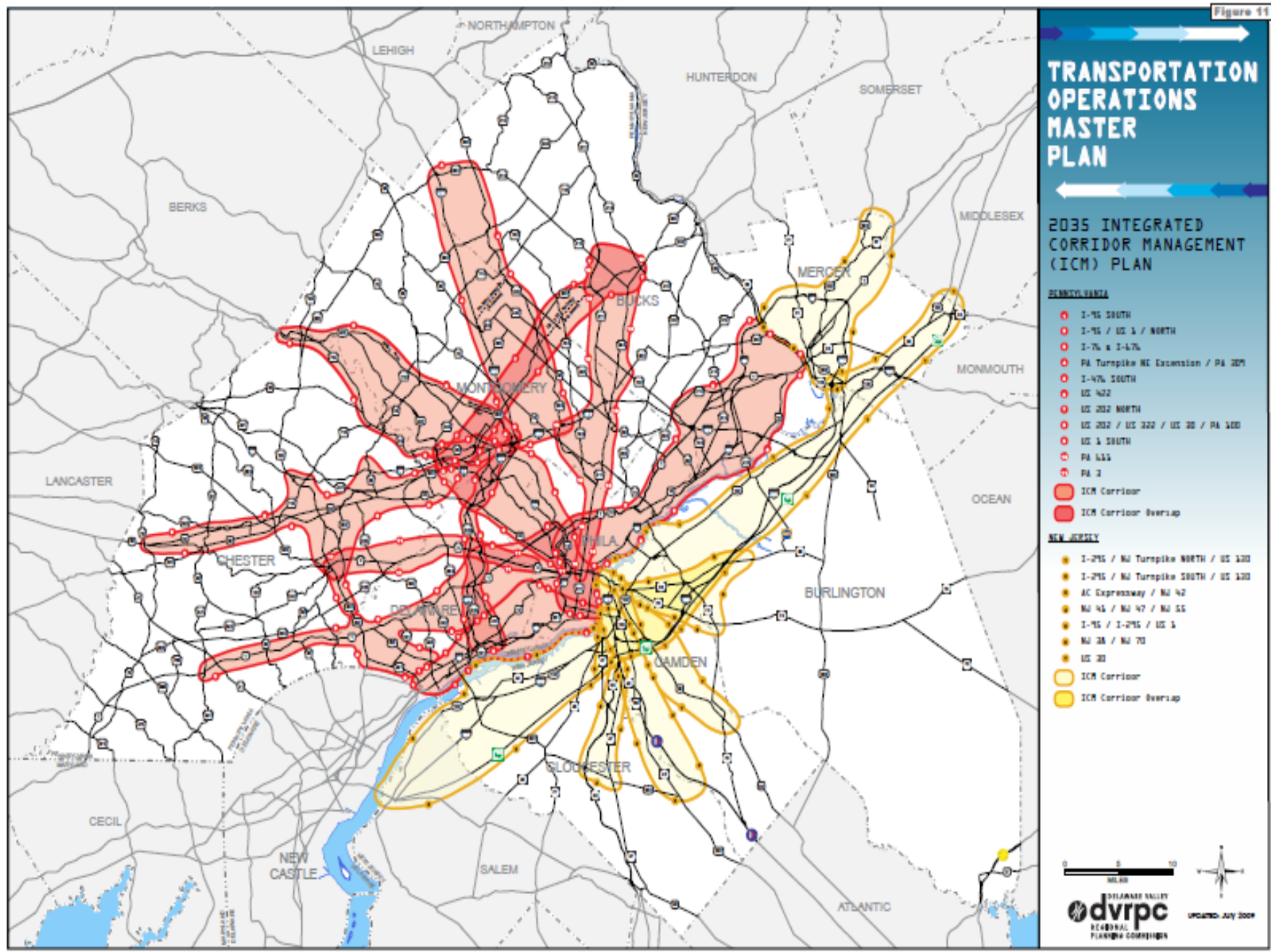




Figure 9

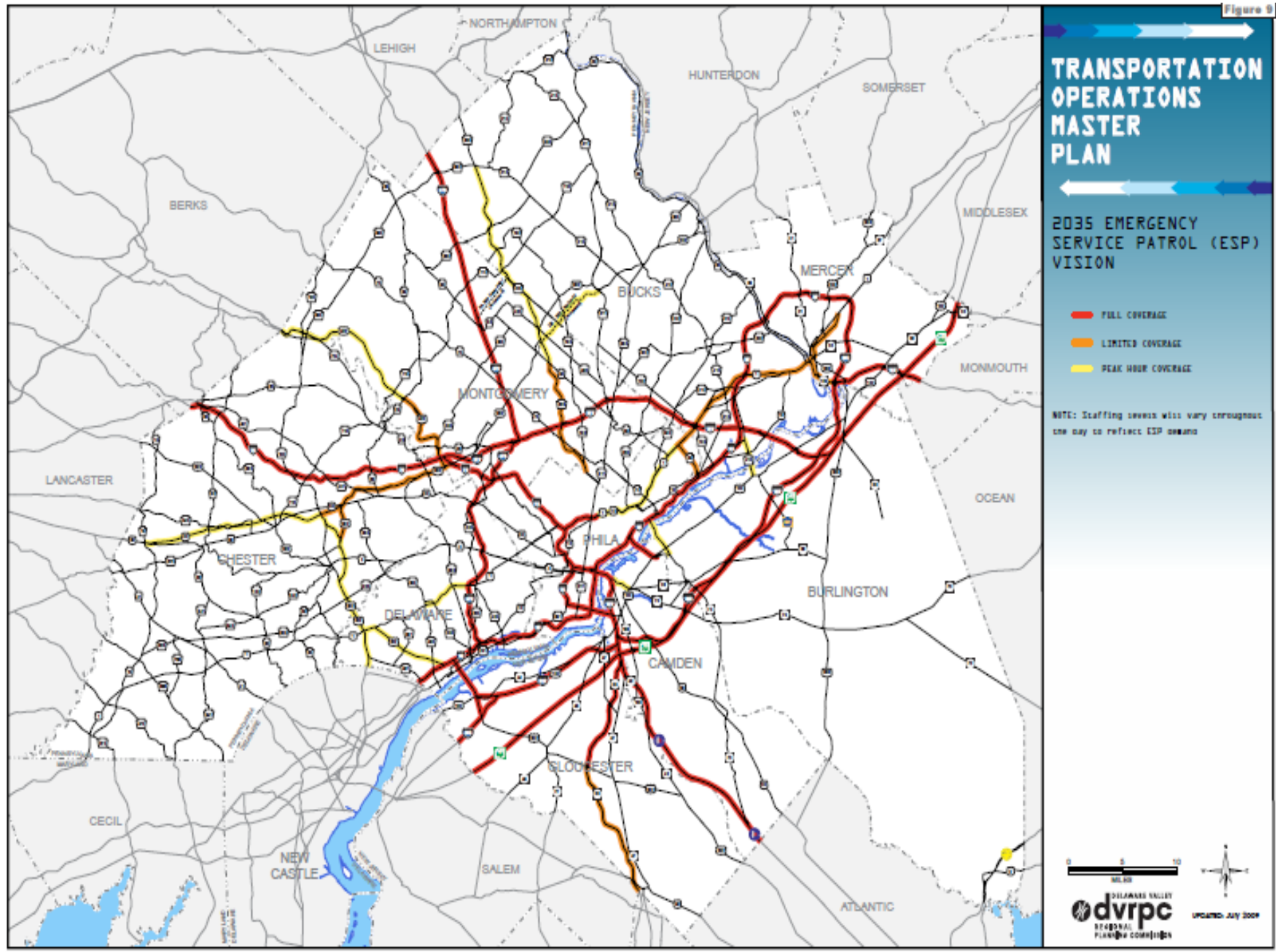


Figure 12

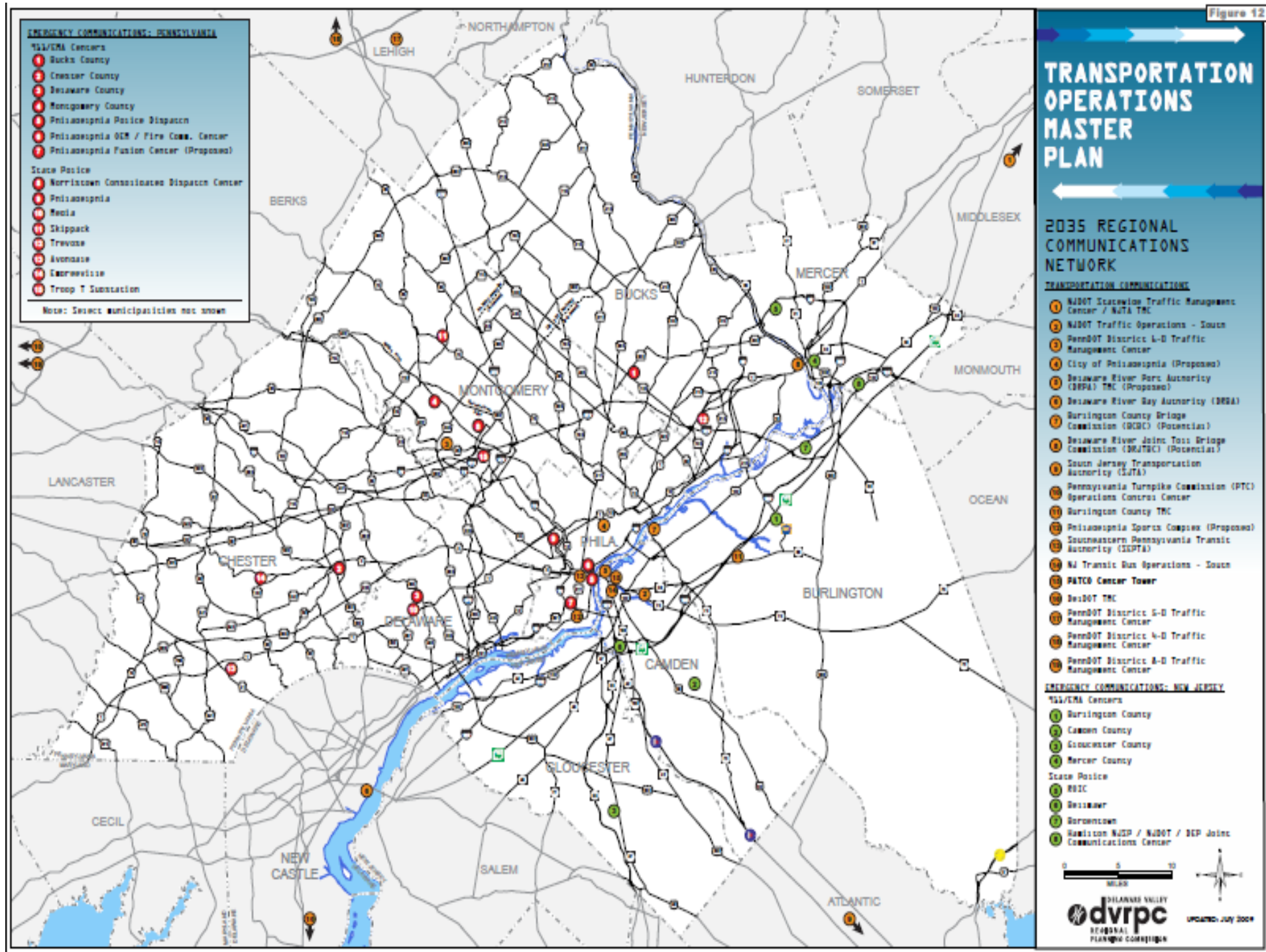
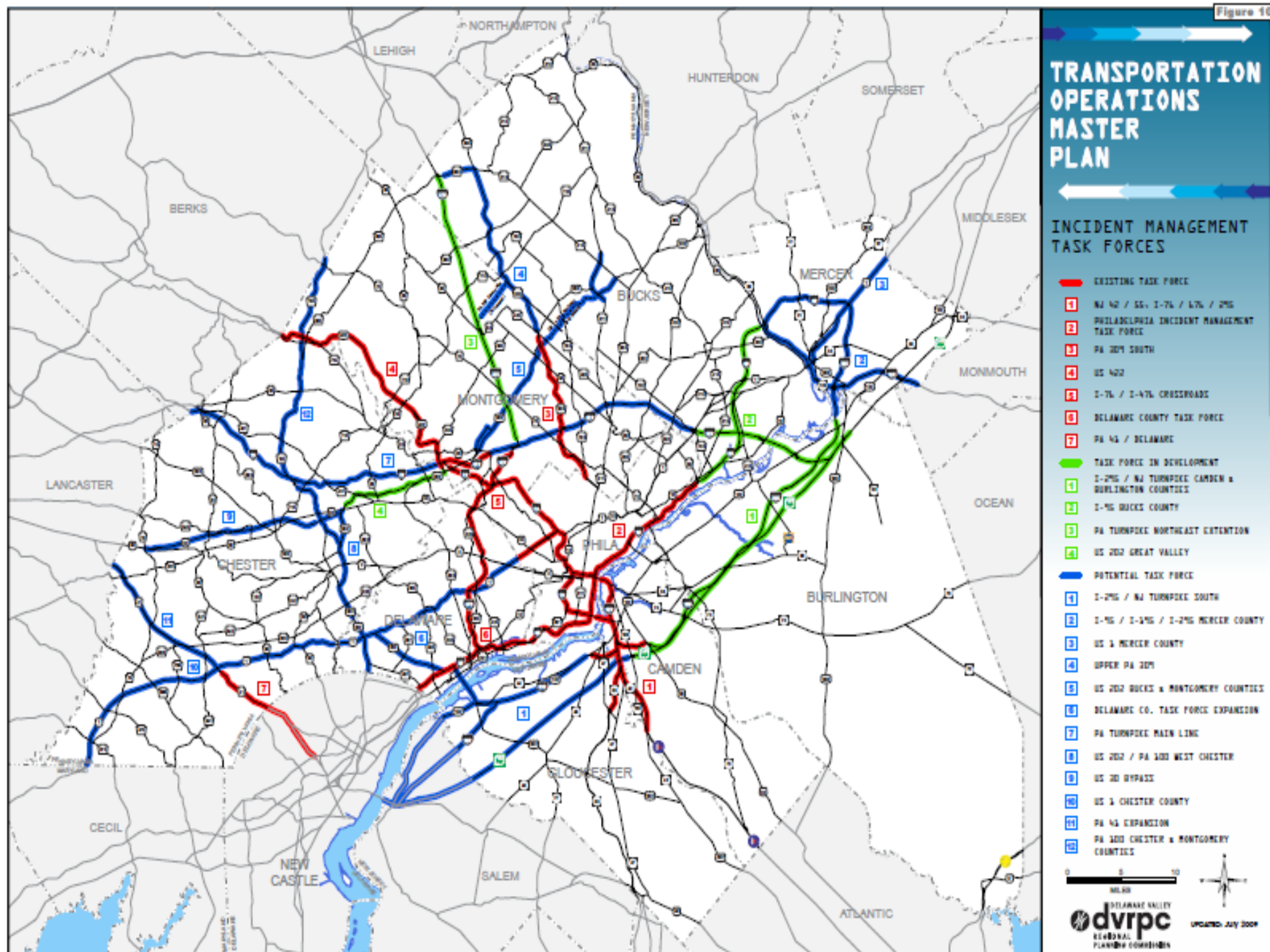




Figure 10





# Tools Currently in Place

- ITS (CCTV, VMS, Detectors, Communications).
- Sharing of Incident Information with Partners.
- Inform the Motorists.
- Service Patrol Vehicles.
- Emergency Routes.
- Signal System Emergency Control.
- Traffic Management Center

# Traffic Management Center

- Opened in 1993
- 24/7 Operations established in April 2005



# Traffic Management Center



**Faster Detection**

**Verification**

**Quicker Response Times**

**Motorist Advisory**



**PENNDOT Coordination**  
**Traffic Signal Emergency**  
**Pre-emption**



[www.dot.state.pa.us](http://www.dot.state.pa.us)



# PennDOT RTMC Operations

- All control of devices resides in District 6-0 RTMC
- Operates 24/7 and is regional coordinator for after hours operations in Eastern PA
- All system control occurs through DYNAC central software platform developed by Transdyn, Inc.
  - CCTV
  - DMS
  - Automatic Incident Detection
  - Travel Times









# PennDOT District 6-0





951 Monitor 146 16:27:56  
NB N of Pa291 09-06-11

122 Monitor 148 16:27:56  
NB @ BUS RT 1 09-06-11

011 Monitor 152 16:27:56  
SB GIRARD AVE. 09-06-11

472 Monitor 156 16:27:56  
NB ACCESS RD BRD 09-06-11



188 Monitor 157 16:27:56  
NB PHOENIXVILLE 09-06-11

189 Monitor 159 16:27:56  
SB AFT PA 113 09-06-11

003 Monitor 161 16:27:56  
SB BROAD ST. 09-06-11

007 Monitor 162 16:27:56  
NB W 09-06-11

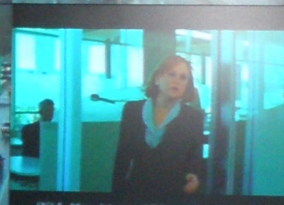


2490



Pittsburgh Area Traffic Incidents

Time	Location	Incident Type	Status
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active
16:25:15	SB I-76 @ 18th	Vehicle Accident	Active









# District 6-0 Incident Command Center





# Road Condition Reporting System



## Notes:

The RCRS may not include all road closures and conditions that occur throughout the state. PennDOT designates the types and duration of closures that are reported. The information displayed in the RCRS is a representation of what is currently known and reported by PennDOT personnel.

Please be aware that turnpikes, toll roads, toll bridges, and Federal roadways are not included in this system. Only state owned, operated, and maintained roadways are included.

This web site requires the following software/components:

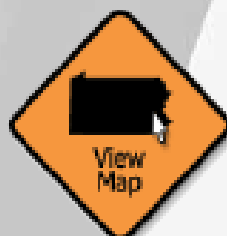
[Microsoft Internet Explorer 5.5](#) or higher  
[Adobe's SVG Viewer](#) for the mapping

You must be an administrator on your computer to install these components. If you do not have these components, please visit the sites below and download them to be installed and have them installed by an administrator.



Required resolution: **1024 x 768 pixels or higher**. Designed to work optimally with Internet Explorer and popup blockers disabled.

Your current screen size is: **1680 x 1050 pixels**.



There are currently **12** active closures being reported throughout the state.

Closures are currently being reported in the following counties:

Beaver, Bucks, Butler, Chester, Cumberland, Dauphin, Erie, Lancaster, Luzerne, Lycoming, Philadelphia, Union

There are currently **2** adverse winter road conditions being reported throughout the state.

Adverse Winter Road Conditions are currently being reported in the following counties:

Montgomery, Philadelphia

## System News:

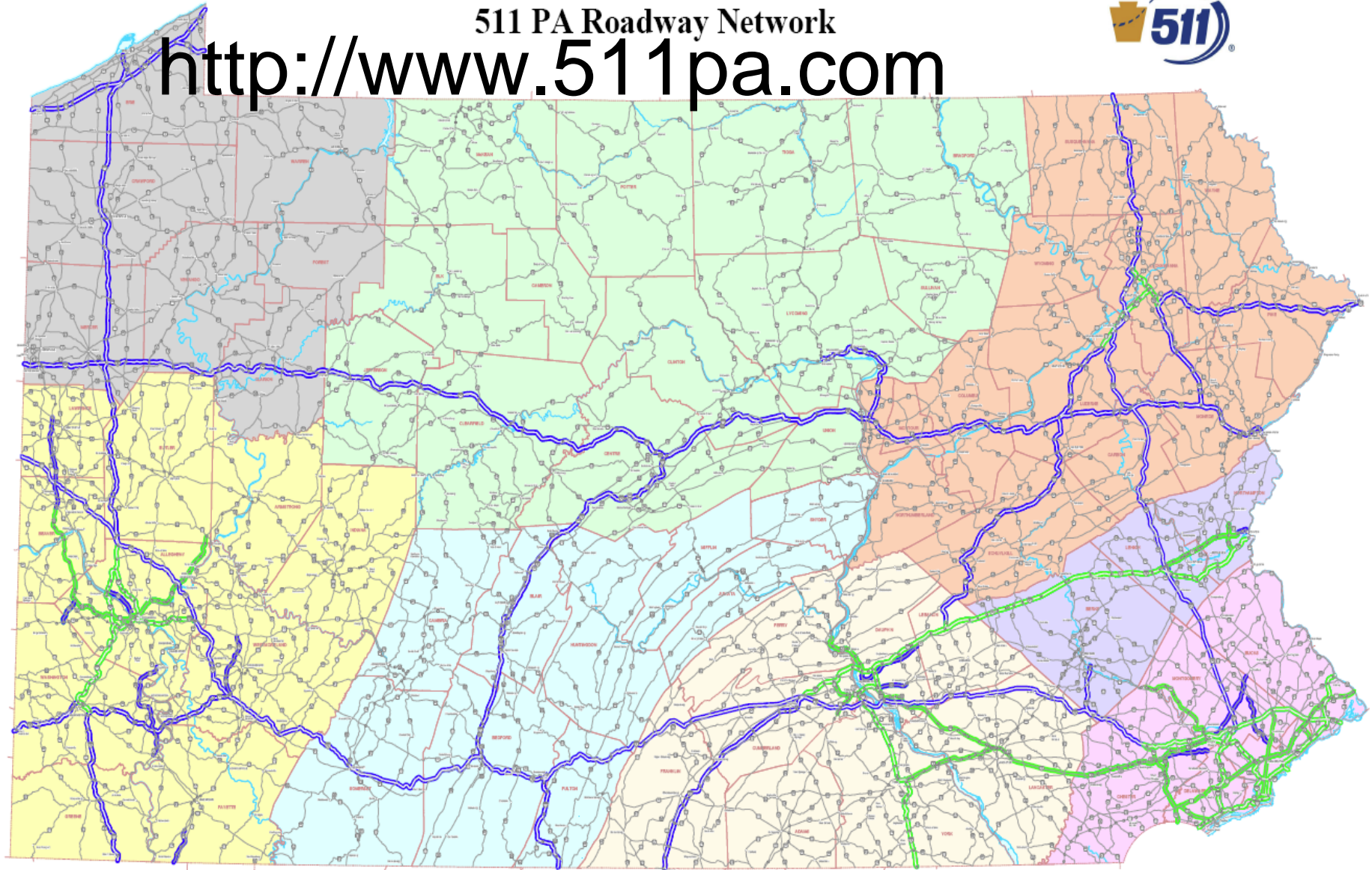
**System Downtime Schedule:** Daily 12:00 AM - 12:15 AM; Sundays 4:00 AM - 4:15 AM; 1st Friday of month 3:30 PM - 4:30 PM



# 511 PA Roadway Network



<http://www.511pa.com>



## 511 PA Roadway Network

- Traffic Incident Data
- Traffic Incident and Traffic Flow Data

## 511 PA Calling Regions

- |                                                                                         |                                                                         |
|-----------------------------------------------------------------------------------------|-------------------------------------------------------------------------|
| <span style="color: orange;">—</span> Scranton / Wilkes-Barre / Pocono                  | <span style="color: lightgreen;">—</span> State College / Northern Tier |
| <span style="color: lightblue;">—</span> Allentown / Bethlehem / Easton (Lehigh Valley) | <span style="color: yellow;">—</span> Pittsburgh / Southwestern PA      |
| <span style="color: purple;">—</span> Greater Philadelphia Region                       | <span style="color: grey;">—</span> Erie / Northwestern PA              |
| <span style="color: brown;">—</span> Harrisburg / Lancaster / York (Capital Region)     | <span style="color: teal;">—</span> Altoona / Southern Alleghenies      |



gls product no. 0101  
1/1/01



**TMC Notification Log**

Date/Time Recorded: 11/9/2009 8:13:28 AM Agency: Other

Nature of Call: Incoming Name of Caller or Contact: Bruce Fegan Other (Specify): Buckley and Co.

Job/Project Name:

Narrative: Right lane closure on I-95 North Girard Point Bridge thru Broad St. 9am - 3pm.

Service Patrol Dispatched? ☐ Maintenance Dispatched? ☐

Service Patrol Database Number: 0 Maintenance Database Number: 0

**Additional Notifications**

Agency 1	Metro Traffic (610-660-8989)	Agency 1 Contact	Rock
Agency 2	Total Traffic Network (610-784-2009)	Agency 2 Contact	Craig
Agency 3	Traffic.com (610-725-1089)	Agency 3 Contact	Tyler
Agency 4		Agency 4 Contact	
Agency 5		Agency 5 Contact	
Agency 6		Agency 6 Contact	

**Broadcast Partner Camera Requests**

CBS 3	6 ABC	NBC 10	FOX 29	CW 57

TMC Operator: Dave Wolfe

Finish Entry and Close

Record: 27631 of 27638

**Maintenance data**

**PENNDOT DISTRICT 6-0 TRAFFIC MANAGEMENT CENTER  
AFTER HOURS/WEEKEND MAINTENANCE REPORT**

Date: 11/6 /2009 Time: 8:26 PM Reporting Agency: CHADDS FORD TWP Agency contact / Phone number: JOE BARARAT - 860-770-0010

Municipality: CHADDS FORD TWP Nature of Problem / Street Location: LOW-HANGING TREE BRANCH ON HARVEY RD NORTH OF BALTIMORE PIKE BY SPRING LANE. TMC Operator: Andrew Valentin

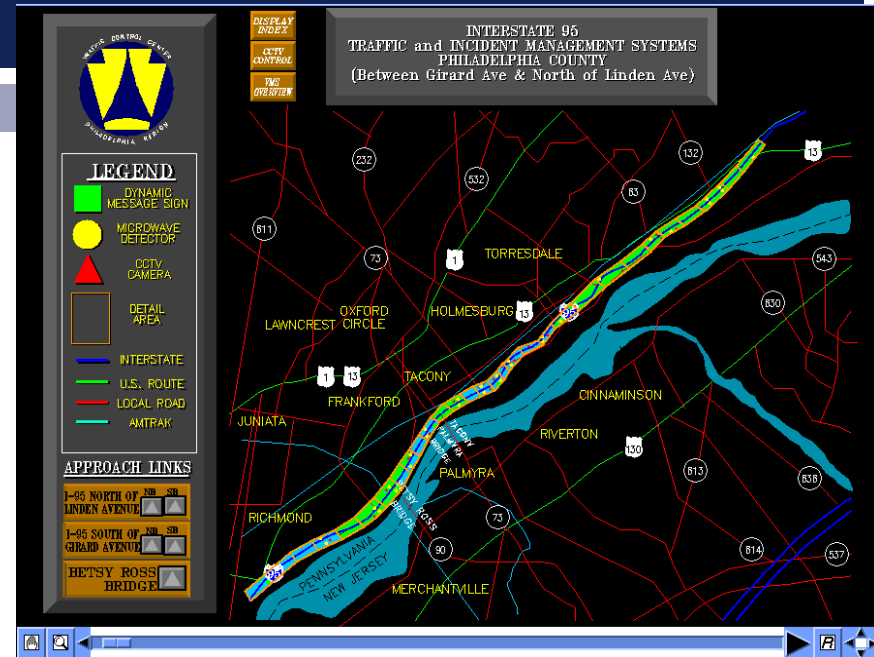
Priority	Maintenance contact 1	Method	Time	1st Contact Responding?
1-Critical	JOHN BUSH	Cell	20:30	Yes
	Maintenance contact 2	Method	Time	2nd Contact Responding?
				No
	Maintenance contact 3	Method	Time	3rd Contact Responding?
				No
	Maintenance contact 4	Method	Time	4th Contact Responding?
				No

Routed to: 6-3Delaware

Record: 1894 of 1904

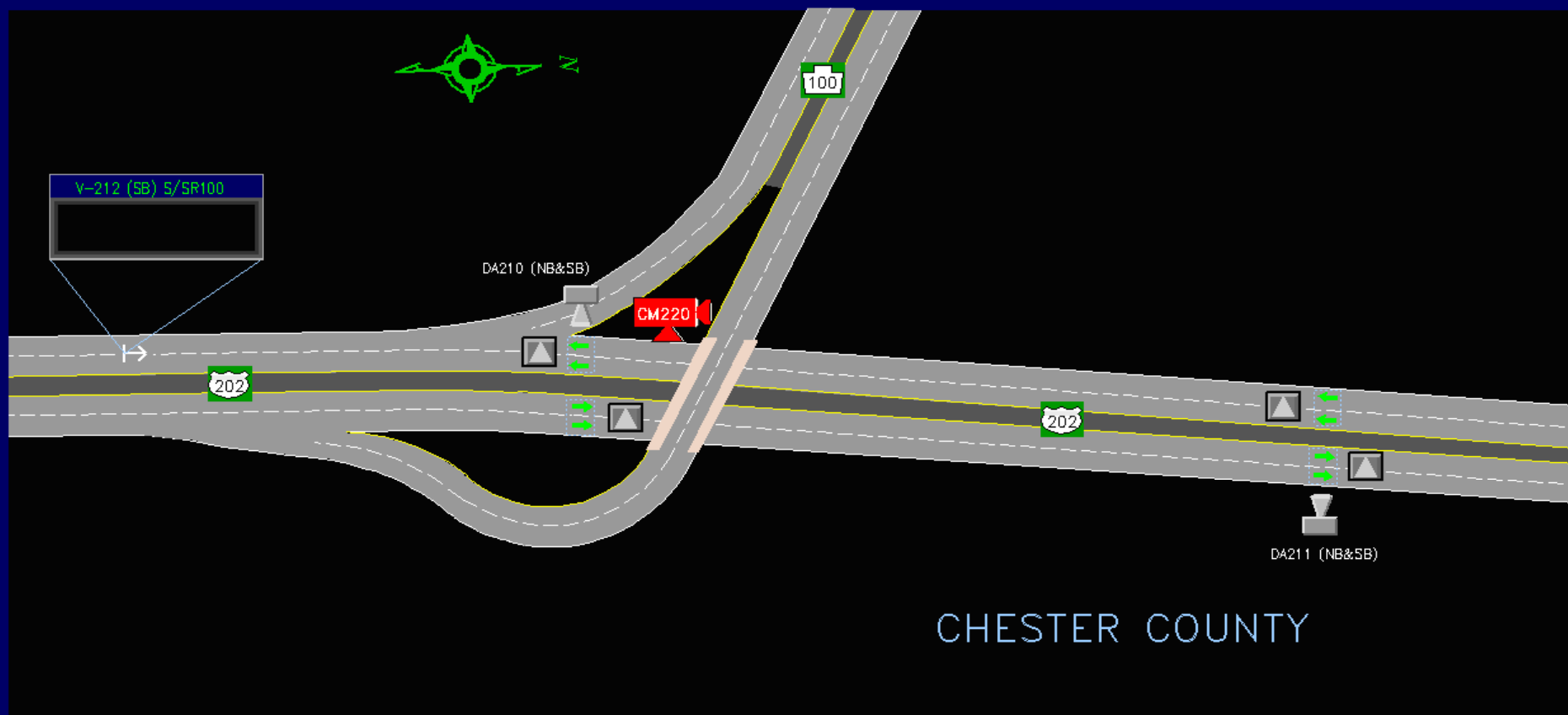
# TMC Operator Software

- Centralized system.
- Regional overview map
- Pinpoints congestion trouble spots via green, yellow, and red color coding
- Interacts with CCTV which is capable of zooming in on roadway segments where congestion is present



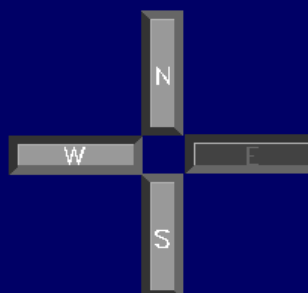
Manages detector data and provides travel time information on DMS.





- District 6-0
- US 202/US 30/PA 100
- Interstate 95
- Display Index
- CCTV Control
- US 202 Detectors (1/2)
- US 202 Detectors (2/2)
- Travel Times

Legend



# ITS - Tools



# CCTV: Pole Mounted Dome with Lowering Device



- CCTV lowering devices are installed for ease of maintenance



# Tag Reader: Mast Arm Mounted



- Tag readers are mounted overhead to collect point to point data from E-ZPass tag holders
- The information is used to determine travel times between interchanges



# Vehicle Detector: Structure Mounted



- Vehicle Detectors are installed at half-mile intervals.
- Traffic.com detectors provide incident data to the RTMC.



# DMS: Structure and Pole Mounted



- Dynamic Message Signs (DMS) are used to provide incident, detour, and travel time information to drivers

# PDMS: Concrete Pad Mounted



- Portable DMS can be made semi-permanent through the installation of power and communication lines and a concrete pad foundation



# DISTRICT 6-0 ITS DEVICES

LOCATION	CAMERA	PERMANENT DMS	PORTABLE DMS	RTMS	E-Z PASS READER
I-95	28	13	7	36	0
I-76	46	9	0	34	18
I-476	33	2	2	0	7
I-676	9	0	0	2	0
US-1	8	2	3	12	2
US 30	14	6	2	27	0
US 202	31	12	2	21	0
US-422	10	2	2	0	0
PA-23	3	3	0	0	0
PA-63	1	1	2	0	0
PA-100	12	4	0	10	0
PA-291	4	1	0	0	1
PA-309	21	9	3	0	0
PA-413	0	0	2	0	0
PA-463	0	0	2	0	0
<b>TOTAL:</b>	<b>220</b>	<b>64</b>	<b>27</b>	<b>142</b>	<b>28</b>

Device up time 98%

# Ramp Meters

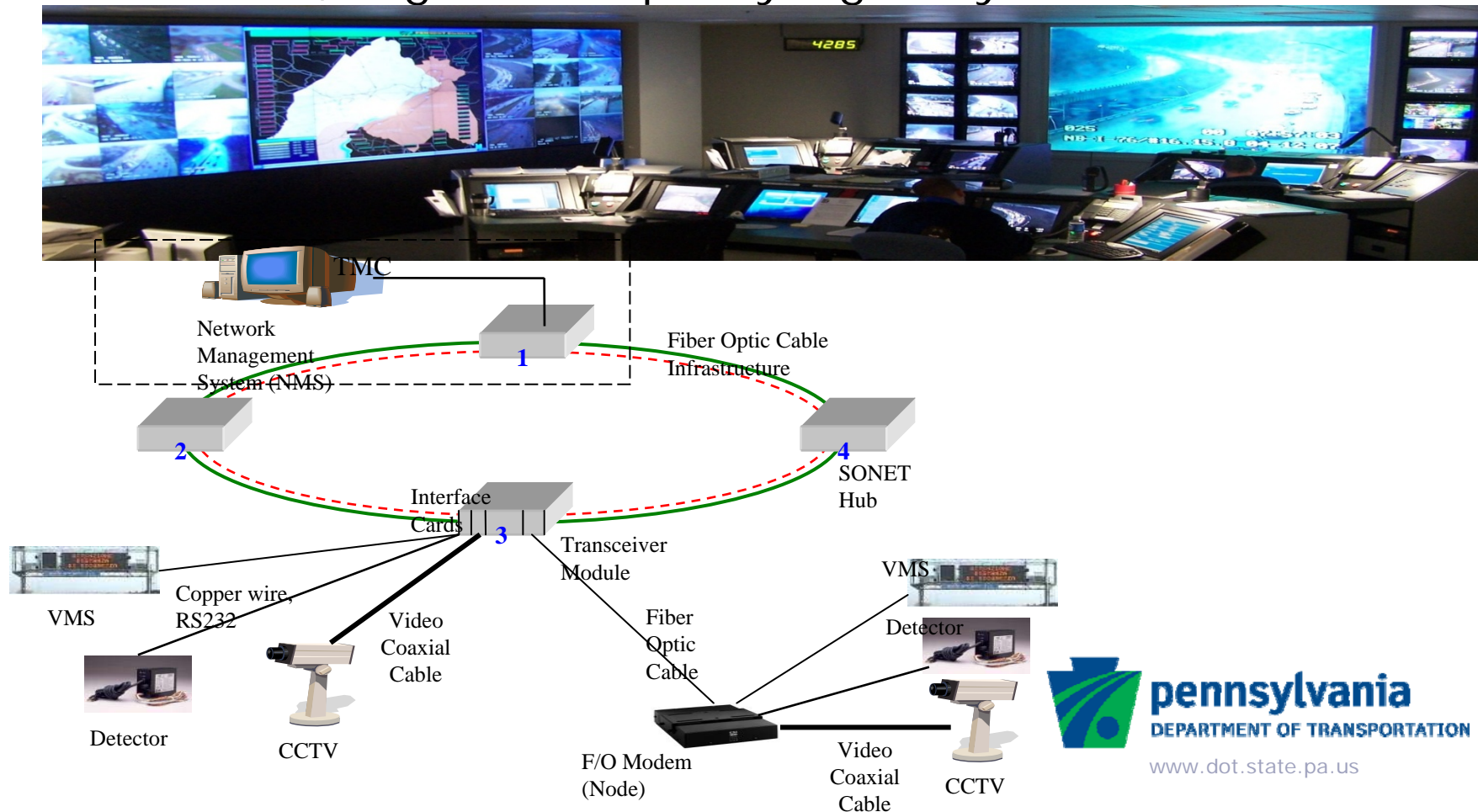


- Currently operating at 9 locations on I-476
- Designed to control flow of traffic entering the highway to ease congestion and increase mainline speed.



# RTMC Communications

- SONET-based ring
- Over time, migrate to a purely digital system



# Video Sharing...

## Partnering for Success



# Video Sharing...

## Partnering For Success

- Partners have access to all PENNDOT CCTV images
- Creates stronger communication links between Police dispatchers, the media, and other first responders.
- Allows more immediate assessment of incident, allowing proper resources to be dispatched and directed.
- Monitors traffic queues to create efficient traffic flow patterns around incidents.
- Allows media outlets to provide true, real-time traveler information to TV viewers and radio listeners.
- Real-time traveler information available through in-car navigation systems via Sirius and XM satellite radio systems.



[www.dot.state.pa.us](http://www.dot.state.pa.us)





PennDOT District 6-0 TMC Video Sharing



*Partners in Incident Management...*





The image shows a large-scale traffic management system. The primary display is a wall of monitors. The leftmost monitor displays a map of the Washington D.C. metropolitan area, with various colored overlays (red, yellow, green) indicating traffic conditions or incident locations. To the right of the map is a data table with columns for 'Line', 'ID', 'In', 'Out', 'Status', 'DP', 'Event Name', 'Type', 'Subtype', and 'Location'. The table lists several incidents, including 'SPRINT' and 'TRUCK'. The right side of the wall consists of four smaller monitors showing live video feeds of highways. Each video feed includes a timestamp and a location identifier: '3907 PA-TURNPIRE', '410 WB-422 app 107-29 11-20-07', '706 EB app 1-476', and '225 WB-422 app 107-29 11-20-07'. Below the main wall, two operators are seated at desks, each with multiple computer monitors. The operator on the left is a woman with long blonde hair, and the operator on the right is a man with glasses. They are both looking at their respective monitors, which display various data and maps. The overall environment is a professional, dimly lit control room.

9-1-1





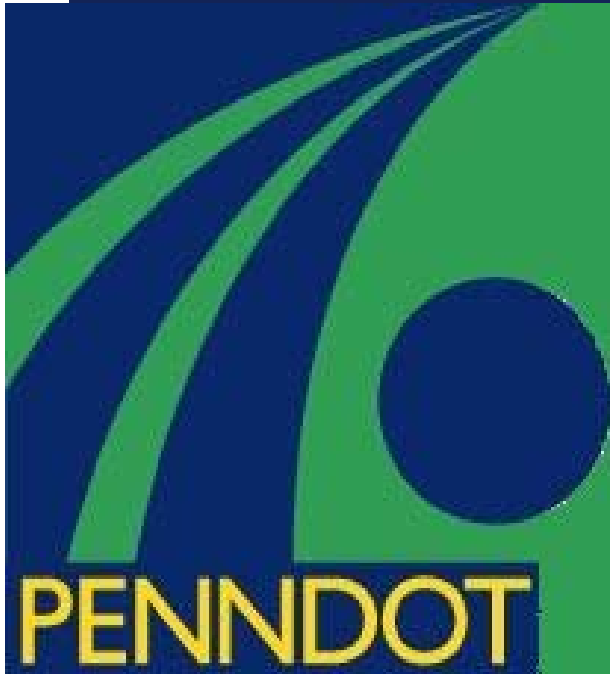
# PennDOT District 6-0 TMC Video Sharing

*Partners in Incident Management...*





# Expressway Service Patrol



# Expressway Service Patrol

Dispatched Service of 9 Patrol Vehicles Provide to Motorists:

- Assist or tow stranded motorists.
- Provide traffic control during incidents.
- Remove debris.









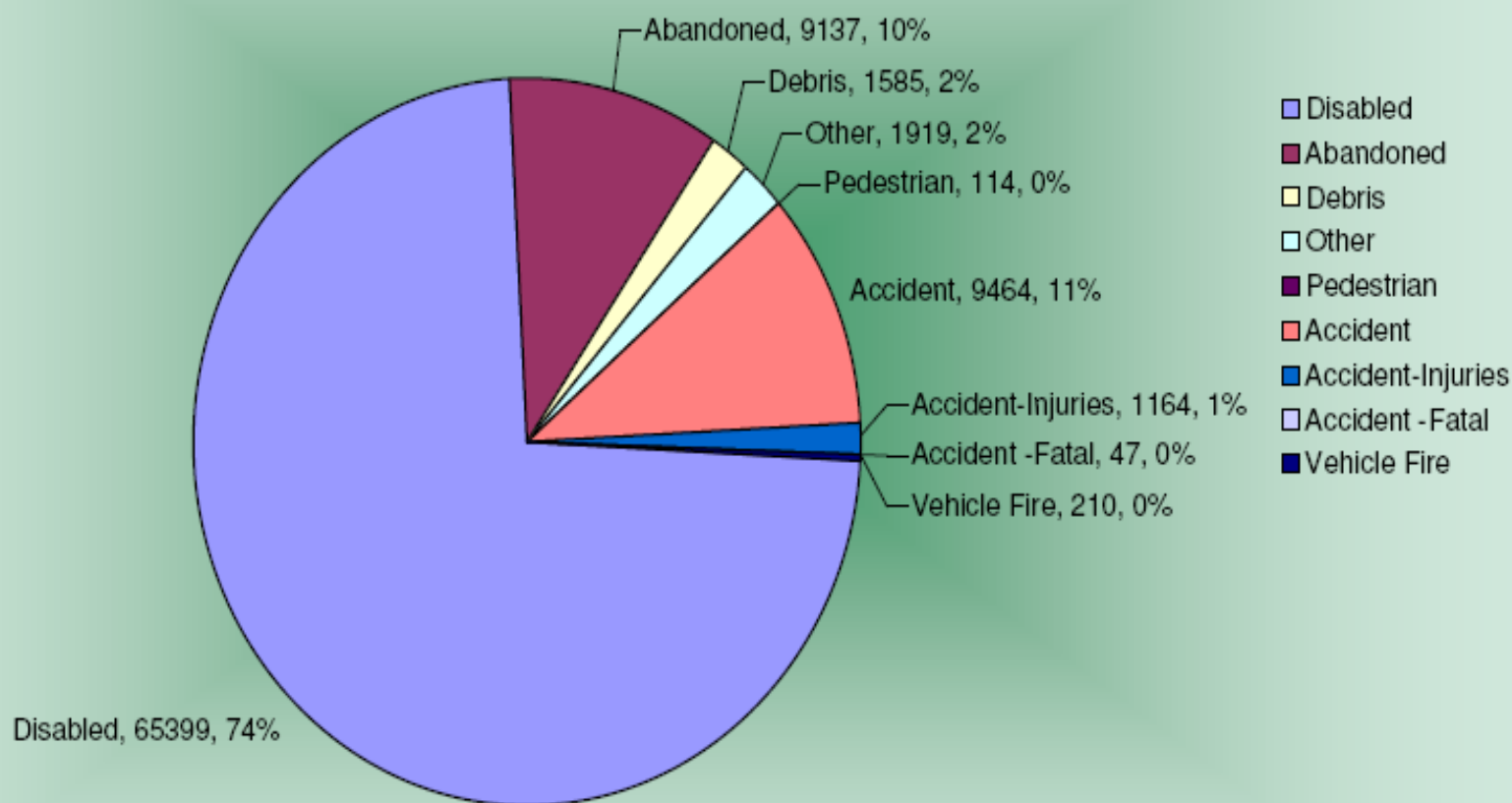






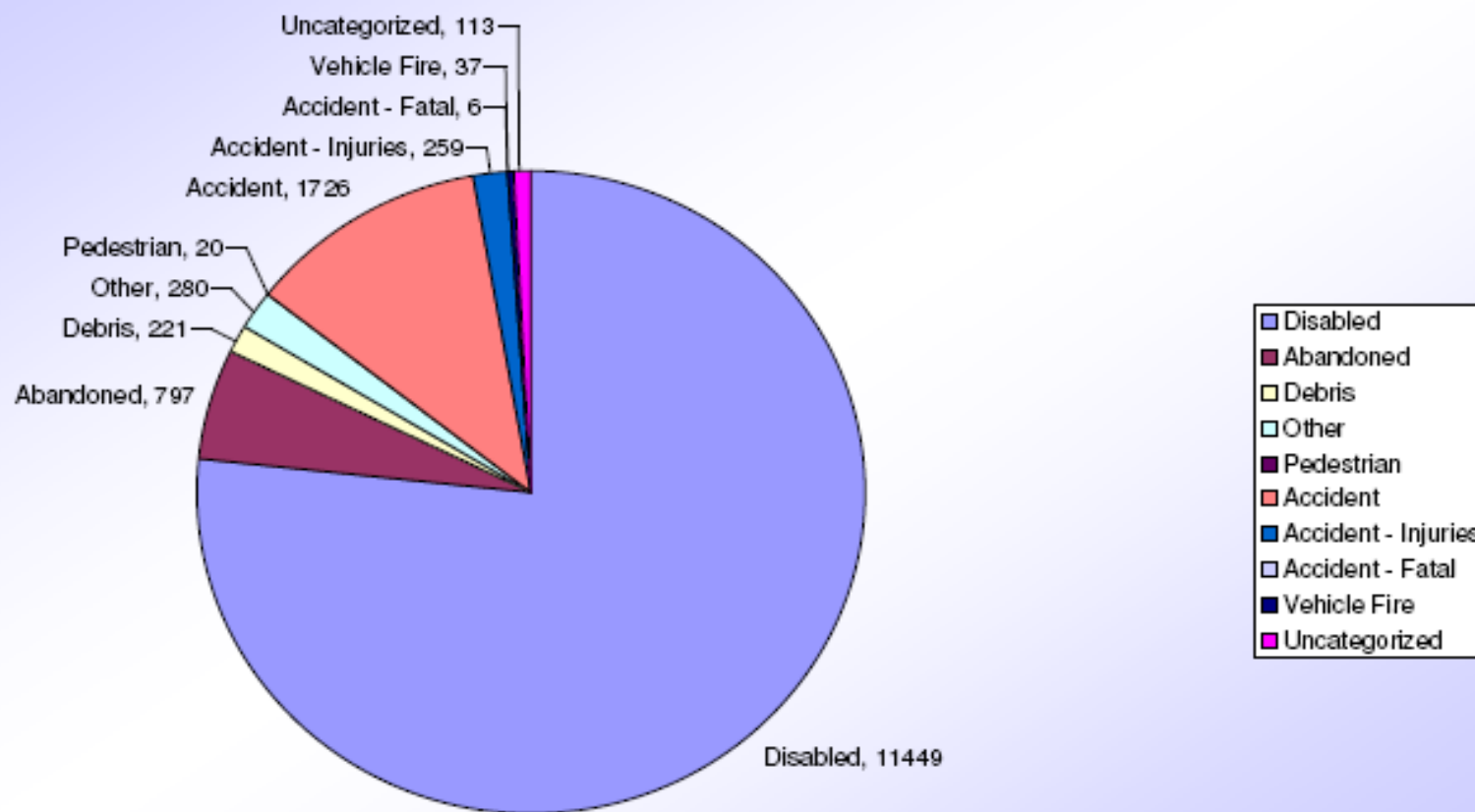
PENNDOT DISTRICT 6 SERVICE PATROL INCIDENT DATA  
JULY 18, 2000 TO DECEMBER 31, 2010

**Total Incidents: 103,947**



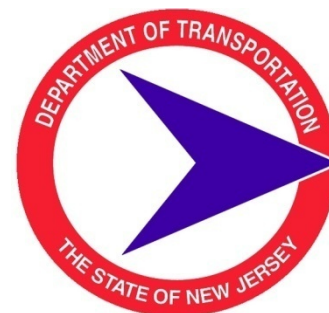
## 2010 Service Patrol Data

**Total: 14,908**



# Purpose of Incident Management Task Forces

- Improve Coordinated IM Response
- Foster Interaction Among IM Stakeholders
- Identify and Address Critical IM Needs
- Give Other Organizational Perspectives



**ylvania**  
OF TRANSPORTATION

.....ite.pa.us



# Task Force Activities

- Quarterly Meetings
- Elected Chairperson
- Rotating Venue
- Contact List
- Develop Action Plan
  - Ramp Designation Signs
  - Policy and Procedures Manual
  - Training



# Inter-Agency Coordination

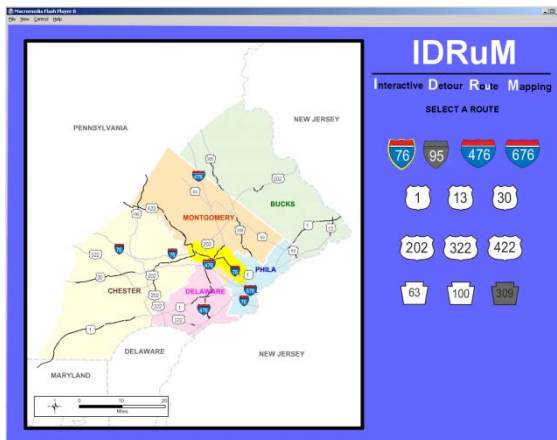
- Build Relationships
- Enhance Communications
- Provide Forum to Discuss Issues
- Share Resources



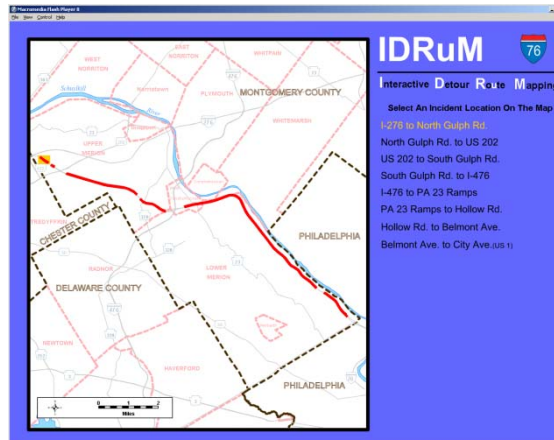
# IDRuM – Interactive Detour Route Mapping

DVRPC effort to create an Internet application for accessing PennDOT detour routes

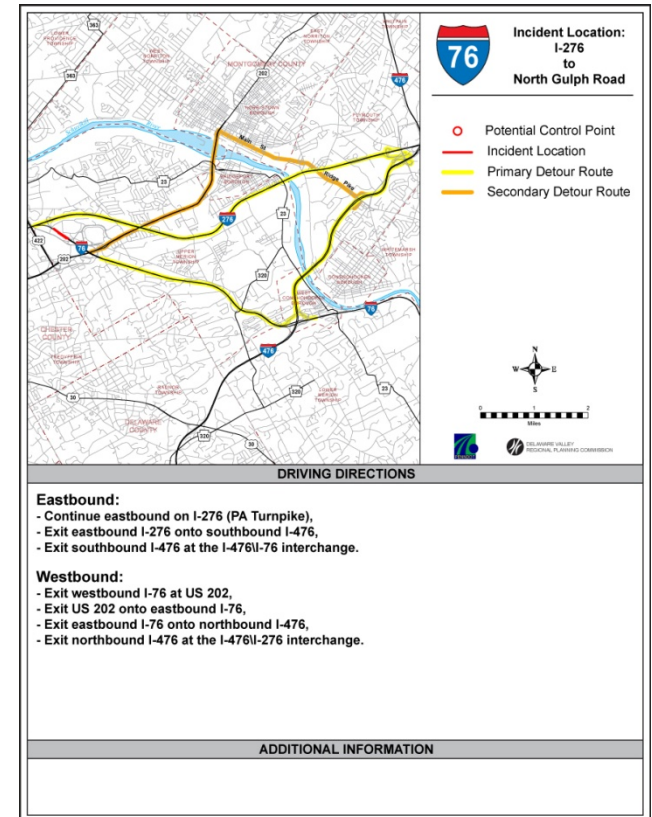
## Step 1: Select Highway



## Step 2: Select Incident Location



## Step 3: View / Download / Print / Email Map



## Formats Used:

Steps 1 & 2: Macromedia Flash

Step 3 (final map): Adobe PDF

Both formats are available for FREE download









# DISTRIBUTION OF DIVERSION PLAN AND PROTOCOLS FOR ACTIVATION

- DVRPC already made available on the web.

<http://www.dvrpc.org/transportation/operations/IDRuM/IDRuM.htm>

- Key response organizations to develop protocols to be used for activation, maintenance and deactivation of detour routes including management and communication requirements of the diversion routes.



# I-95 TUESDAY MORNING

## March 18, 2008



The typically busy stretch of I-95 is shown Tuesday morning after lanes going both directions were closed.



# IMPACT OF I-95 CLOSURE



I-95 traffic Tuesday, March 18.



# IMPACT ON CITY STREETS



AP

March 18: Traffic backs up on Richmond St. in Philadelphia after a two-mile stretch of I-95 was shut down.

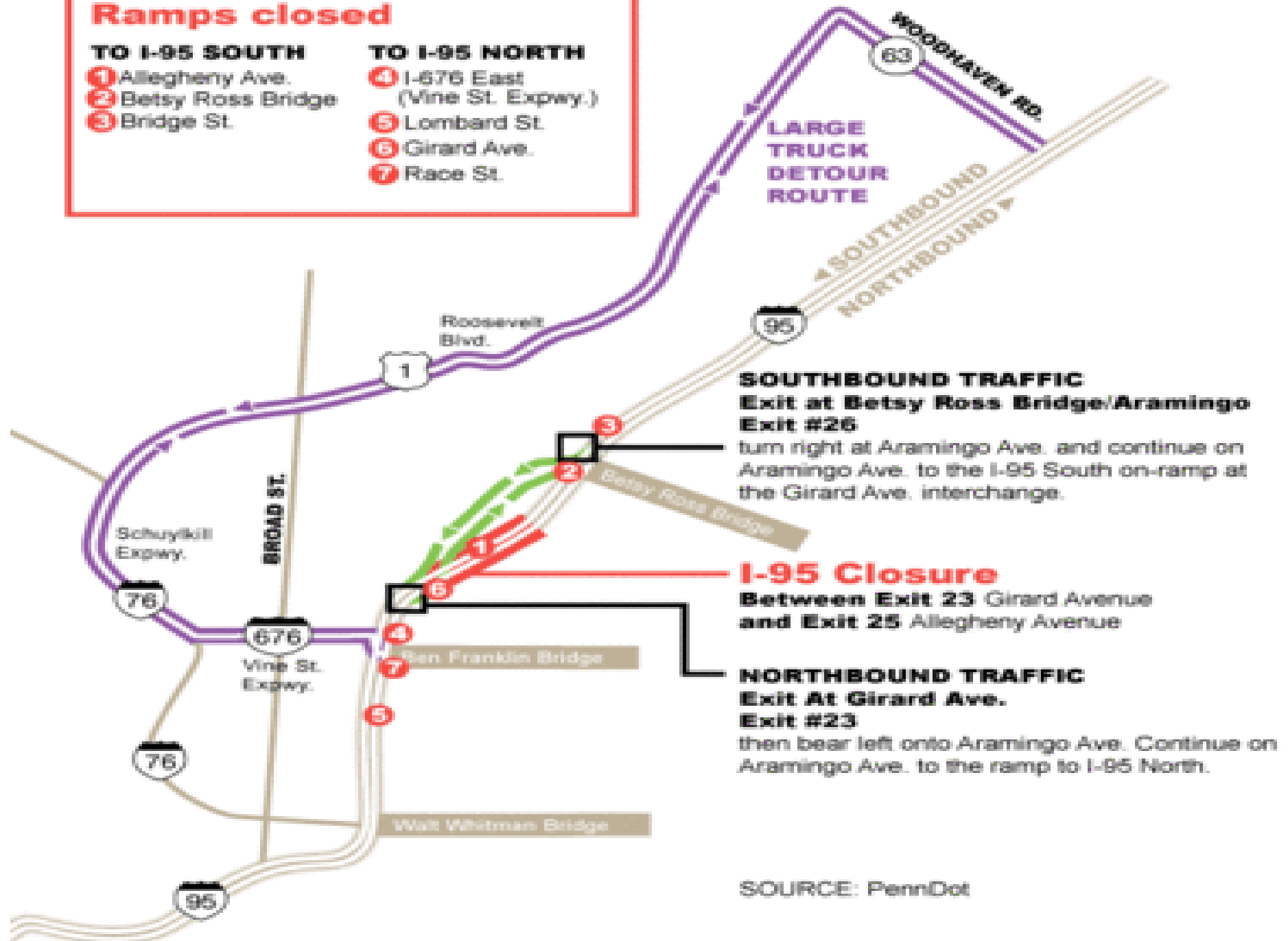
## Ramps closed

### TO I-95 SOUTH

- 1 Allegheny Ave.
- 2 Betsy Ross Bridge
- 3 Bridge St.

### TO I-95 NORTH

- 4 I-676 East (Vine St. Expy.)
- 5 Lombard St.
- 6 Girard Ave.
- 7 Race St.



### SOUTHBOUND TRAFFIC Exit at Betsy Ross Bridge/Aramingo Exit #26

turn right at Aramingo Ave. and continue on Aramingo Ave. to the I-95 South on-ramp at the Girard Ave. interchange.

### I-95 Closure

Between Exit 23 Girard Avenue  
and Exit 25 Allegheny Avenue

### NORTHBOUND TRAFFIC Exit At Girard Ave. Exit #23

then bear left onto Aramingo Ave. Continue on Aramingo Ave. to the ramp to I-95 North.

SOURCE: PennDot

# REGIONAL COMMUNICATIONS

## RIMIS

**Regional Integrated Multimodal  
Information Sharing**



# What is RIMIS

- Web based software
  - Minimizes equipment and costs
- Based on TRANSCOM's RA Web
  - Other locations using the software
    - New York metropolitan area
    - State-wide in New Jersey
    - I-95 Corridor Coalition
- Data interfaces to automatically capture traffic operation center's information
- Systems Administrator (TRANSCOM) to perform Operations & Maintenance

# Current ITS Projects

Design-Build – currently under construction:

S.R. 0309, Section 104 - Will install 21 CCTV cameras, 9 DMS and 22 detectors

S.R. 95, Section ITC –

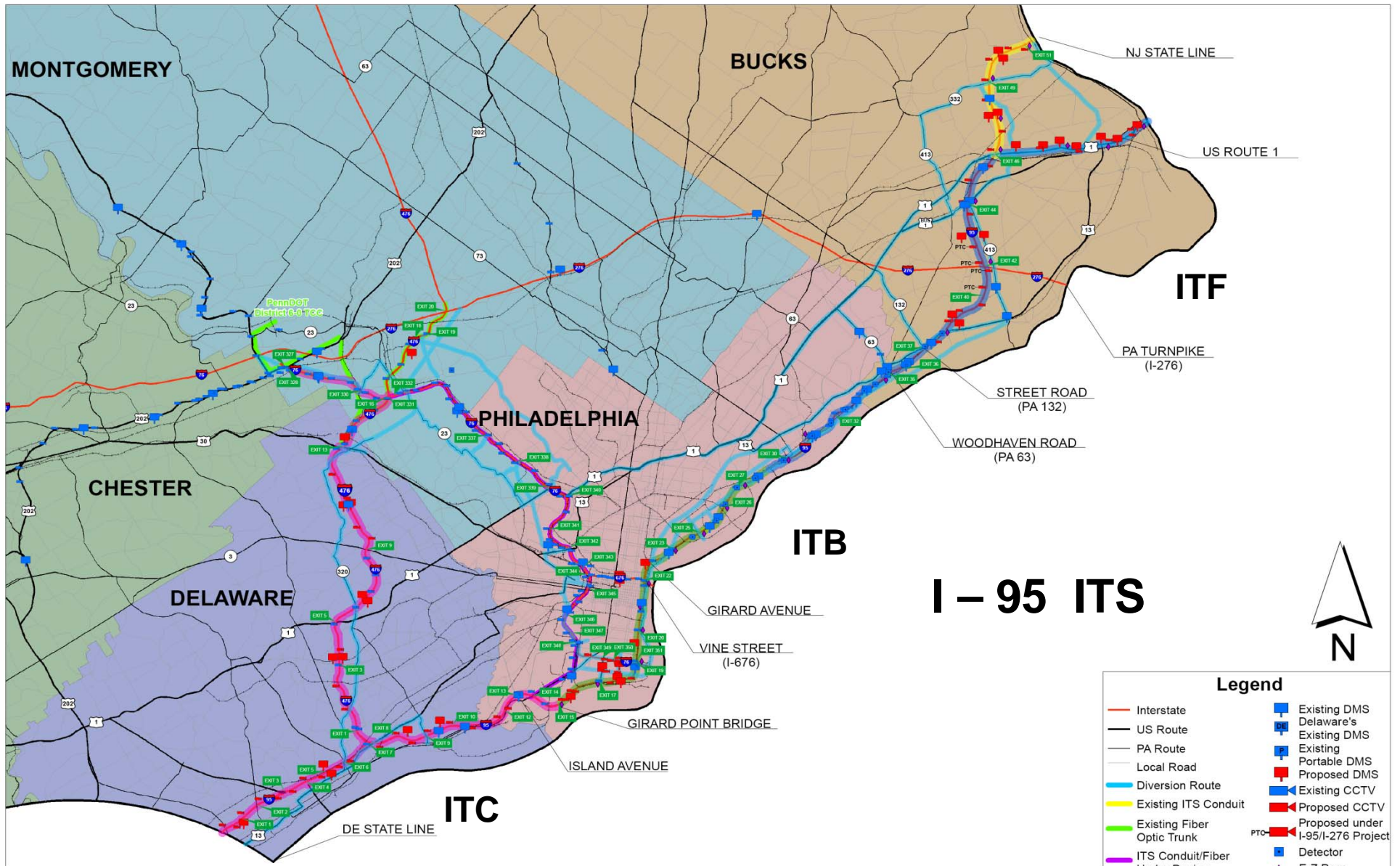
S.R. 95, Section ITF –

S. R. 95, Section ITB –

Traditional Construction Low Bid Projects Under Construction:

S.R. 476 Section RES – 6 CCTV, 15 Ramp Meters, 80 VD, Fiber Communications

S.R. 202, Section 65N – 4 CCTV, 2 DMS, 4 VD

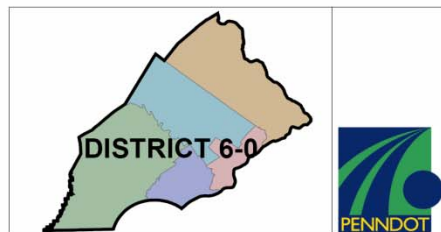


#### Legend

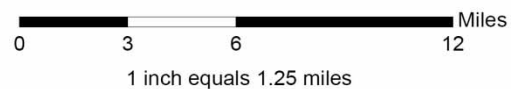
- |                                |                                   |
|--------------------------------|-----------------------------------|
| Interstate                     | Existing DMS                      |
| US Route                       | Existing DMS                      |
| PA Route                       | Existing                          |
| Local Road                     | Portable DMS                      |
| Diversion Route                | Proposed DMS                      |
| Existing ITS Conduit           | Existing CCTV                     |
| Existing Fiber Optic Trunk     | Proposed CCTV                     |
| ITS Conduit/Fiber Under Design | Proposed under I-95/I-276 Project |
| Communication Hubs Existing    | Detector                          |
|                                | E-Z Pass                          |
|                                | Communication Hubs Proposed       |

#### I-95 Design Projects

- Design Under E005020
- Design Under Section GIR 060693
- Design Under Section CPR 065556
- Design Under Section SFB (DRJTBC)



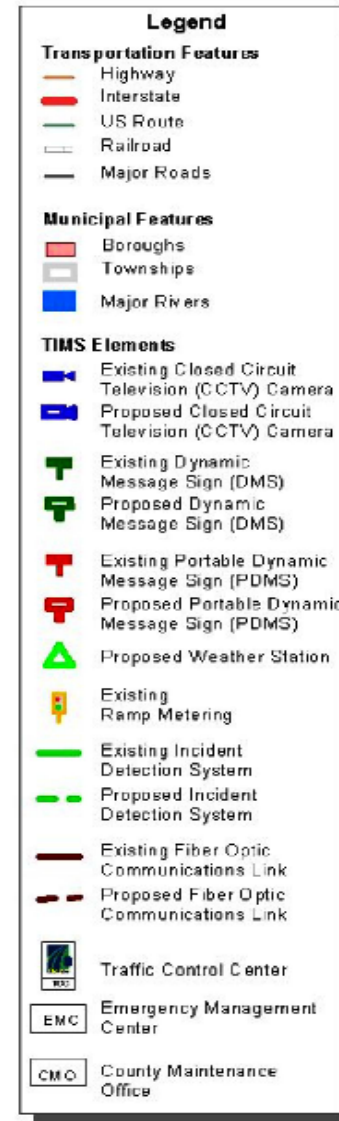
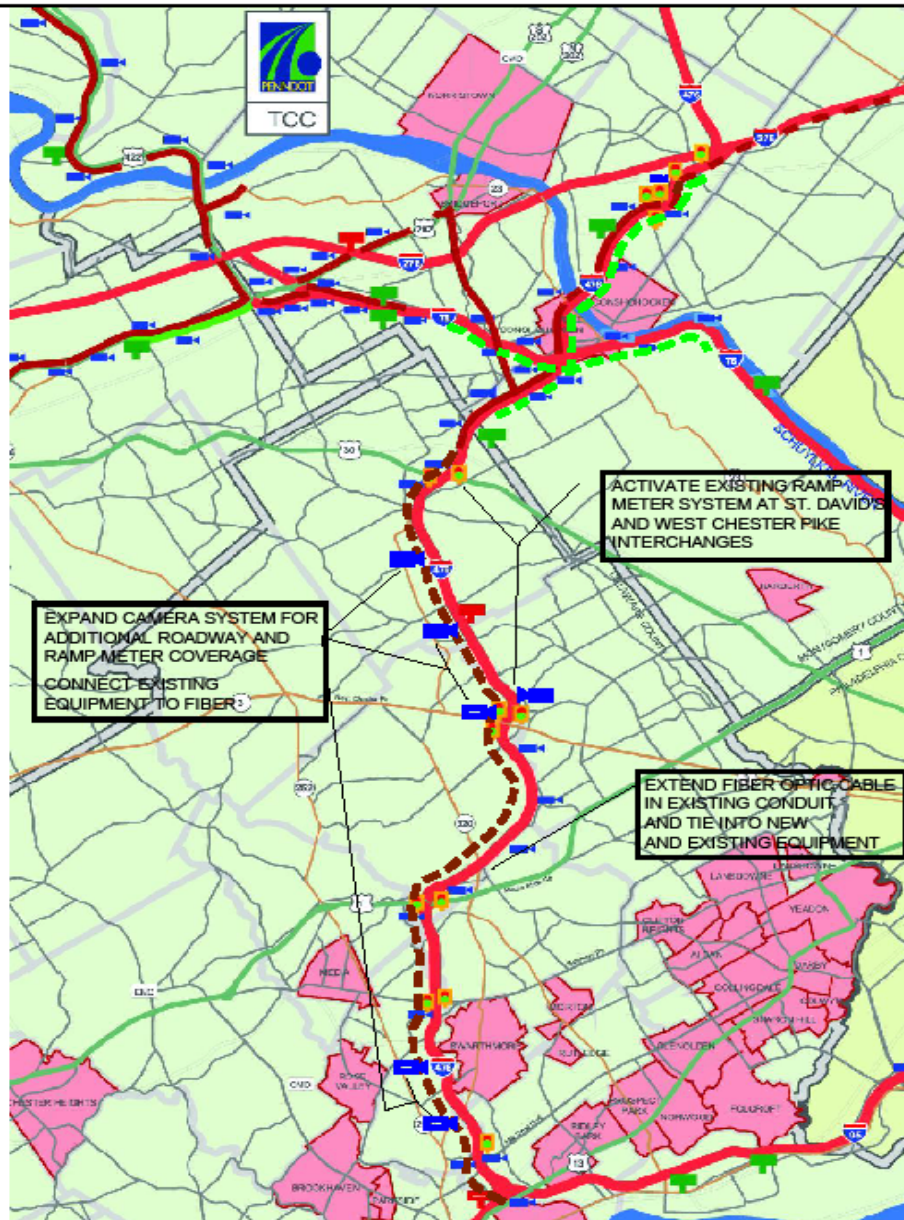
### PennDOT District 6-0 Interstate ITS Deployment





# DISTRICT 6-0 ADDITIONAL ITS DEVICES

SECTION	LOCATION	CAMERA	PERMANENT DMS	PORTABLE DMS	RTMS	E-Z PASS READER
ITB	I-95	31	14	0	48	48
	I-676	0	3	0	0	0
	SR 0132	0	1	0	0	0
	SR 0413	0	2	0	0	0
ITC	I-95	20	4	0	30	30
	I-476	0	8	0	0	23
	US 1	0	1	0	0	0
ITF	I-95	7	4	0	14	5
	US 1	17	9	0	48	14
	PA 0063	4	2	0	12	5
	PA 0332	0	2	0	0	0
	PA-309	21	9	3	0	0
<b>TOTAL:</b>		<b>100</b>	<b>59</b>	<b>3</b>	<b>152</b>	<b>125</b>



NOTE:

Additional portable DMS will be incorporated as part of overall Traffic Control Plan

Figure 4

Regional Recommendations

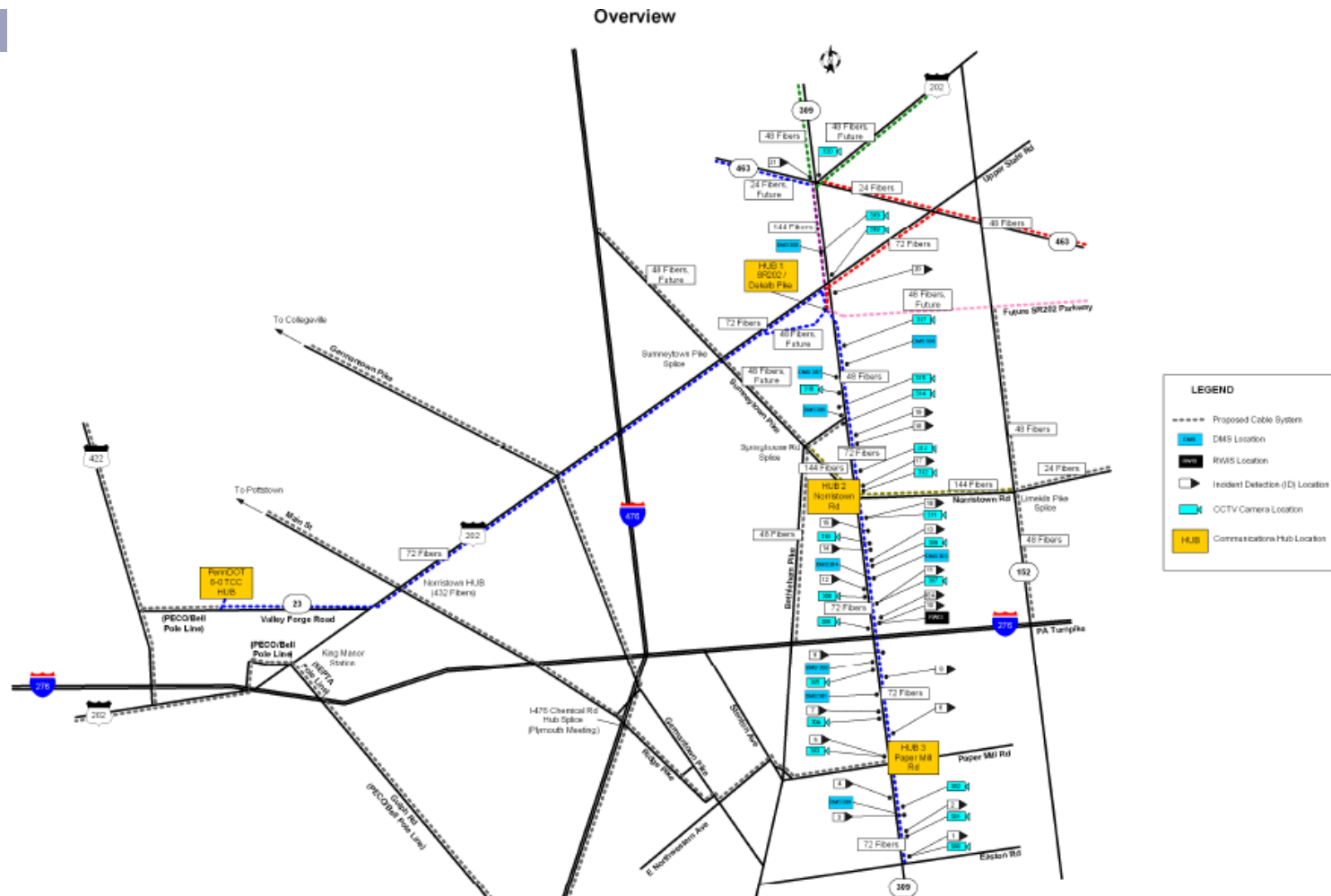
DMJM HARRIS | AECOM



I-476 IMPROVEMENT PROJECT

[www.476blueroute.com](http://www.476blueroute.com)

# S.R. 0309, Section 104





## S.R. 0309, Section 104

- Design-Build project to install ITS devices along 13 miles of PA309
- Project is currently undergoing construction
- Will install 21 CCTV cameras to monitor traffic conditions
- Will install 9 dynamic message signs to provide traveler information
- Will install 22 vehicle detectors to assist in detecting incidents along the roadway

# Upcoming ITS Projects

## *Under Design:*

1) Northeast Extension Transportation Systems Management Project – Arterial ITS and signal interconnection. *Under Design*

Will provide ITS device coverage and communications along  
detour routes to NE Extension and PA 309

6 signalized corridors were selected for upgrades

31 interconnected traffic signals

5 CCTV cameras

2 DMS

6 vehicle detectors

All devices/signals proposed to be connected by fiber optic  
communications

# Northeast Extension TMS

- 1) Bethlehem Pike – 3 signals
- 2) Bethlehem Pike – 4 signals
- 3) Sumnytown Pike – 6 signals
- 4) Sumnytown Pike – 6 signals
- 5) Sumnytown Pike – 4 signals
- 6) Germantown Pike – 8 signals

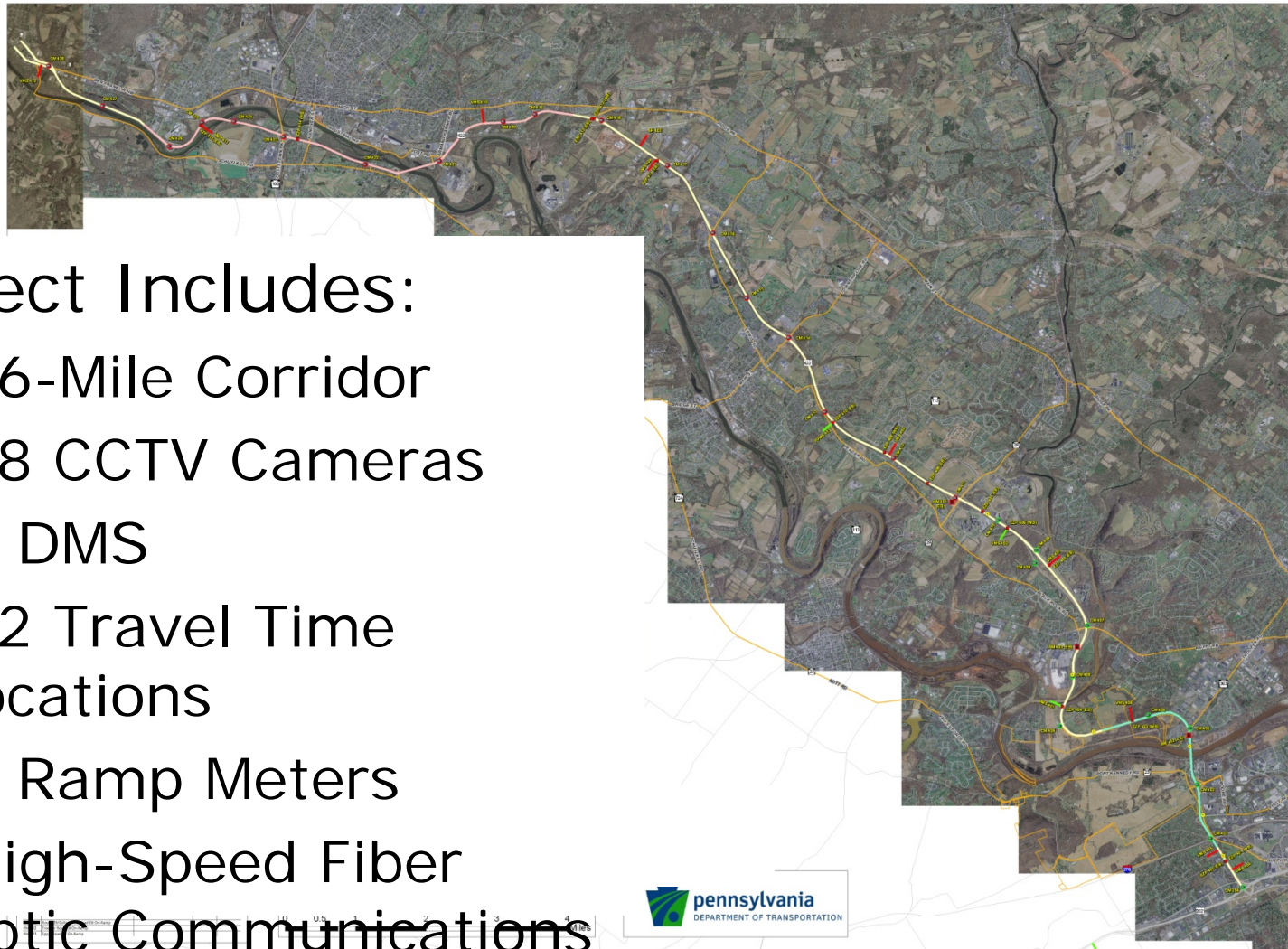




## 2 ) Route 422 ITS

### Project Includes:

- 26-Mile Corridor
- 18 CCTV Cameras
- 9 DMS
- 12 Travel Time Locations
- 3 Ramp Meters
- High-Speed Fiber Optic Communications Network

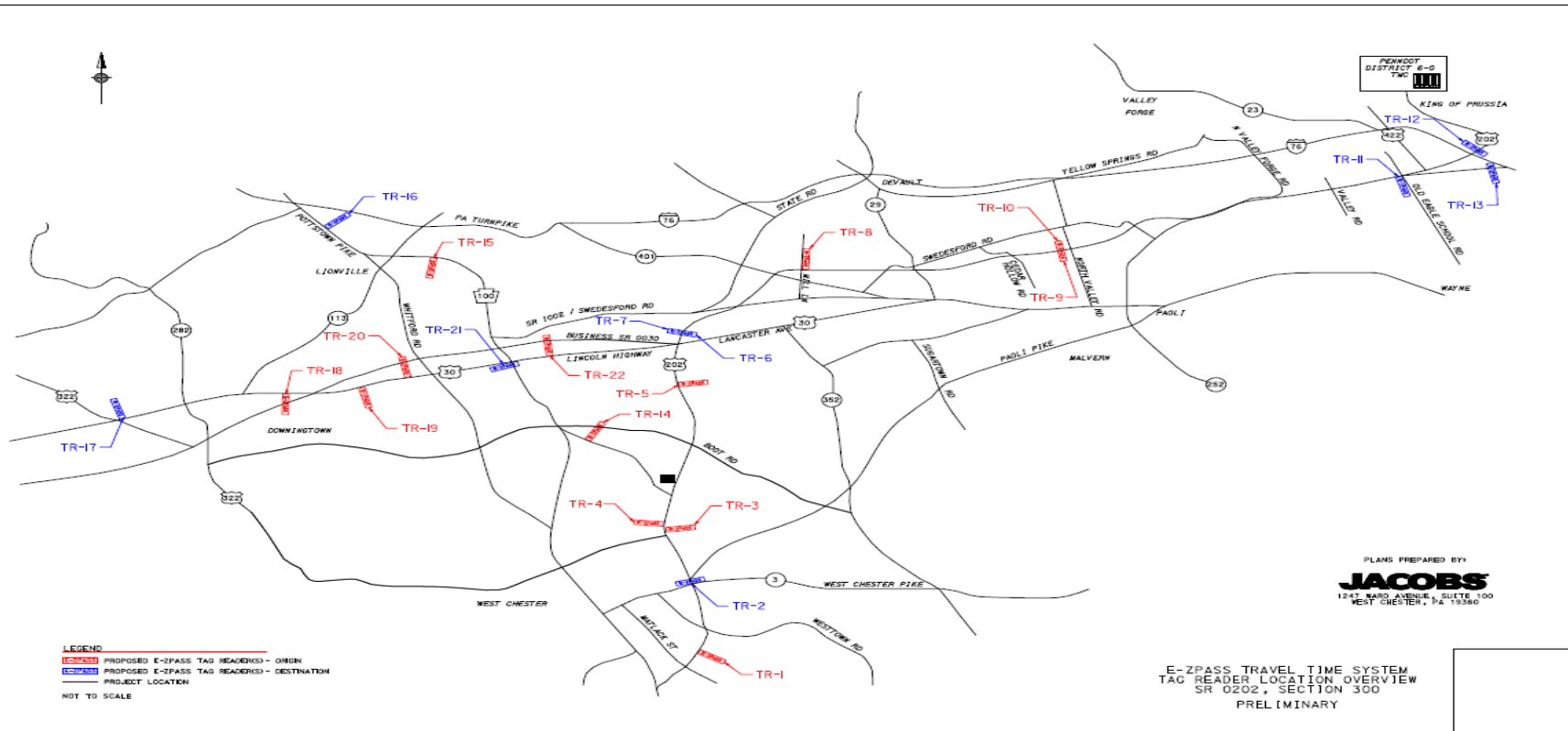


### 3) S.R. 0202, Section 700

- New construction of 4-lane 8 mile parkway in Montgomery and Bucks Counties
- Future ITS includes 17 CCTV and 5 DMS
- Devices proposed to be connected by new 48-strand fiber optic cable to be buried adjacent to the roadway.
- Fiber will also bring area signals back to PennDOT RTMC and connect to existing fiber on intersecting roadways
- Construction is currently underway on Section 701, nearest to PA 309

## 4) S.R. 202, Section 320

- 22 Tag Readers





## 5) I-95 Projects

SECTION	LOCATION	CAMERA	PERMANENT DMS	PORTABLE DMS	RTMS	E-Z PASS READER
CP1 *	SR 1004	8	0	0	0	0
	SR 1007	2	0	0	0	0
	SR 2009	2	0	0	0	0
CP2	SR 0073	0	3	0	0	0
	SR 0095	7	4	0	16	12
	SR 1004	0	3	0	0	0
	SR 1007	5	2	0	0	0
	SR 1009	0	1	0	0	0
	SR 1013	0	1	0	0	0
	SR 1016	0	1	0	0	0
	SR 2009	0	1	0	0	0
	G120	0	1	0	0	0
	G110	0	1	0	0	0
GRO	SR 2009	1	0	0	0	0
GR1	SR 0095	6	3	0	6	7
	SR 0611	2	1	0	0	0
	SR 0676	1	0	0	0	0
	SR 2001	12	6	0	0	0
	SR 2008	0	1	0	0	0
	SR 2009	6	3	0	0	0
	SR 2016	0	1	0	0	0
	G005	2	4	0	0	0
	G491	0	1	0	0	0
<b>TOTAL:</b>		<b>54</b>	<b>38</b>	<b>0</b>	<b>22</b>	<b>19</b>

\* Already in construction

# Questions?

